



329 Littlefield Ave.
South San Francisco, CA 94080
Phone: 650-588-8082
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RETURN / EXCHANGE FORM

Important!

Before you fill out this return form, have you:

- 1) Called Technical Support about this issue? Received return approval from shipping dept?
- 2) Verified that the unit is properly wired to your outlet?
- 3) Thoroughly read online manual to eliminate any possible operator error or misunderstanding?
- 4) Checked web-site forum for any technical information or problems similar to yours?

Purchaser's Name:

Address:

Phone Number:

E-mail:

Item Number (if one is available):

Unit name and serial number (located on rear panel of unit):

Date Item was purchased (required):

Return approval number/person issuing return approval (required):

Reason for an exchange or return (required):

Today's Date:

Signature:

PLEASE INCLUDE THIS FORM WITH THE RETURN ITEM. YOU MUST STATE THE PROBLEM WITH THE UNIT OR GIVE THE REASON FOR RETURN!